



323 East Airport Ave, Baton Rouge, La (225) 201-8888

**Assistance For Storm Victims**

**FEMA Disaster Assistance**

FEMA provides disaster housing assistance to those whose homes are damaged or destroyed.

To apply for assistance, all you have to do is call the toll free telephone number, 1-800-621-FEMA (3362) and register. Be prepared to give your Social Security number, describe your losses, provide financial information, and give directions to the damaged property Call: 1-800-621-3362 /1-800-462-7585 (TTY) or Online at [www.fema.gov](http://www.fema.gov).

**Disaster Unemployment Assistance:**

People who lose their jobs due to the disaster may apply for Disaster Unemployment Assistance (DUA) which provides weekly benefits to individuals who are unemployed and not eligible for regular Unemployment Insurance compensation. Individuals should call 1-866-783-5567. The department's Web site is available at [www.LAWORKS.net](http://www.LAWORKS.net) for online filing and more information. Individuals also can go to Job Centers located at 4523 Plank Road, BR, LA 70805 or 1991 Wooddale Blvd., BR, LA 70806 to file a claim.

The Department of Labor will provide Unemployment checks to those individuals who were already receiving unemployment compensation before Hurricane Katrina. Unemployment checks can be picked up from 8 a.m. to 5 p.m. Sunday and Monday at the Dept. of Labor's Administrative building at 1001 North 23rd Street in Baton Rouge. The claimant must present proper identification to receive the check. The department will continue to distribute checks Tuesday - Friday as needed. Claimants can call 1-800-LAHELP-U and provide identifying information so that checks may be delivered to them. Checks can be received by mail, or in some cases, checks can be retrieved at one of the department's offices around the state.

**Emergency Food Stamp Benefit Information**

The Disaster Food Stamp Program will be offered Friday, Sept. 2-9, 2005. Applications will be accepted in 49 DSS Office of Family Assistance offices, 24/7 during the period. Persons applying should bring: **Proof of identification, Current address and proof of parish from where they have been displaced.** Be prepared to complete a two-page application. Patience will be needed due to anticipated long lines. Bring drinking water to refresh you while in line. Once the application is processed, you will receive a food stamp card and will be able to purchase food, including hot meals. Households determined eligible for Disaster Food Stamp benefits will receive one month's benefits for September 2005 at the maximum allotment for the appropriate household size for families in effected parishes.

Disaster Food Stamps Applications will be taken for the following parishes **only**: Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. Helena, St. John, St. Tammany, Tangipahoa, Terrebonne, Washington and West Feliciana.

If you are currently receiving Food Stamp benefits, you will receive your regular benefits automatically and on Sept. 15, a full disaster allotment for your family size will be automatically added to your electronic benefits transfer card. **THERE IS NO NEED FOR YOU TO COME TO THE OFFICE.**

| <b>Food Stamp Disaster Relief Program</b> |   |
|---|---|
| <b>Parish</b>                             | <b>Hours of Operation Effective 9/10/05</b> |
| Acadia                                    | regular hours of operation                  |
| Allen                                     | regular hours of operation                  |
| Ascension                                 | <b>7:00am-7:00pm</b>                        |
| Assumption                                | <b>7:00am-7:00pm</b>                        |
| Avoyelles                                 | regular hours of operation                  |
| Beauregard                                | regular hours of operation                  |
| Bienville                                 | regular hours of operation                  |
| Bossier                                   | <b>7:00am-7:00pm</b>                        |
| Caddo                                     | <b>7:00am-7:00pm</b>                        |
| Calcasieu                                 | <b>7:00am-7:00pm</b>                        |
| Caldwell                                  | regular hours of operation                  |
| Cameron                                   | regular hours of operation                  |
| Catahoula                                 | regular hours of operation                  |
| Claiborne                                 | regular hours of operation                  |
| Concordia                                 | <b>7:00am-7:00pm</b>                        |
| DeSoto                                    | regular hours of operation                  |
| EBR-N                                     | <b>7:00am-7:00pm</b>                        |
| EBR-S                                     | <b>7:00am-7:00pm</b>                        |
| East Carroll                              | regular hours of operation                  |
| East Feliciana                            | regular hours of operation                  |
| Evangeline                                | regular hours of operation                  |
| Franklin                                  | regular hours of operation                  |
| Grant                                     | regular hours of operation                  |
| Iberia                                    | regular hours of operation                  |
| Iberville                                 | regular hours of operation                  |
| Jackson                                   | regular hours of operation                  |
| Jefferson                                 | <b>closed</b>                               |
| Jefferson Davis                           | regular hours of operation                  |
| Lafayette                                 | <b>7:00am-7:00pm</b>                        |
| Lafourche                                 | <b>7:00am-12:00 midnight</b>                |
| LaSalle                                   | regular hours of operation                  |
| Lincoln                                   | regular hours of operation                  |
| Livingston                                | <b>7:00am-7:00pm</b>                        |
| Madison                                   | regular hours of operation                  |
| Morehouse                                 | regular hours of operation                  |

|  |                               |
|--|-------------------------------|
| Natchitoches   | regular hours of operation    |
| Orleans  | <b>closed</b>                 |
| Ouachita   | regular hours of operation    |
| Plaquemines  | <b>closed</b>                 |
| Pointe Coupee  | regular hours of operation    |
| Rapides  | regular hours of operation    |
| Red River  | regular hours of operation    |
| Richland   | regular hours of operation    |
| Sabine   | regular hours of operation    |
| St. Bernard  | <b>closed</b>                 |
| St. Charles  | <b>7:00 am-12:00 midnight</b> |
| St. Helena   | <b>7:00am-7:00pm</b>          |
| St. James  | <b>7:00am-7:00pm</b>          |
| St. John   | <b>7:00am-7:00pm</b>          |
| St. Landry   | regular hours of operation    |
| St. Martin   | regular hours of operation    |
| St. Mary   | regular hours of operation    |
| St. Tammany  | <b>7:00 am-12:00 midnight</b> |
| Tangipahoa   | <b>7:00 am-12:00 midnight</b> |
| Tensas   | regular hours of operation    |
| Terrebonne   | <b>7:00 am-12:00 midnight</b> |
| Union  | regular hours of operation    |
| Vermilion  | regular hours of operation    |
| Vernon   | regular hours of operation    |
| Washington   | <b>7:00am-12:00 midnight</b>  |
| Webster  | regular hours of operation    |
| West Baton Rouge   | 7:00am-7:00pm                 |
| West Carroll   | regular hours of operation    |
| West Feliciana   | 7:00am-7:00pm                 |
| Winn   | regular hours of operation    |
| <b>Regular hours of operation offices will close at 4:30 p.m. on Friday, Sept. 9th and will reopen with regular hours on Monday, Sept 12th.</b>  |                               |
| <b>7:00 a.m. to 7:00 p.m. offices will close at 4:30 p.m. on Friday, Sept 9th and will reopen at 7:00 a.m. on Saturday, Sept 10th and continue to work these hours until further notice.</b> |                               |
| <b>7:00 a.m. to 12:00 midnight will close at midnight Friday Sept. 9 and continue to work these hours until Friday Sept. 16th</b>  |                               |

## **Medicaid Benefits**

Your Medicaid benefits still apply as long as you are treated by an out-of-state provider who is willing to accept Louisiana Medicaid as payment. For more information on benefits, call **Provider Relations** at **1-800 473-2783** (in state and out-of-state) or **(225) 924-5040** (in state only). **General Medicaid questions 1-(888)-342-6207**.

For Medicaid Pharmacy Program benefits, go to a pharmacy that accepts Medicaid benefits with your Medicaid card; call Medicaid at **1-888-342-6207** for temporary enrollment. For Medicaid providers who need to get recipients' prescriptions filled in other areas, call **1-800-437-9101** (out-of-state) **(225) 342-1590** (in state).

## **Medical Services:**

### **Prenatal Services**

Woman's Hospital- Please call (225) 231-5658 for an OB or Pediatrician.  
Assessment Center at Woman's Hospital- (225) 924-8189.

### **Medical Clinics:**

#### **Ochsner Clinic:**

Extended hours of operation- Monday –Friday 7 a.m. to 7 p.m. Saturday- 8 a.m. to 5 p.m.- seeing walk in patients, accept most insurance. Call for more information- (225) 761-5501.

#### **Lake After Hours:**

Clinics located on Drusilla (225-924-3906), O'Neal (225-756-0780), Perkins (225-819-8857) and Shoe Creek in Central (225-262-8377). Normal business hours 3:00 p.m. to 11:00 p.m. Monday – Friday and 9:00 a.m. to 6:30 p.m. on Saturday- Sunday, except the Drusilla location is open from 9:00 a.m. to 11:00 p.m. on Saturday and Sunday. Most insurance accepted.

#### **Med Aid:**

Business hours- 8:00 a.m. to 5:00 p.m.  
Most insurance accepted, call (225) 767-2750 for more information.

**American Cancer Society:** If you have an evacuee who is a cancer patient and needs help. Feel free to contact the American Cancer Society. Ayron Corbit, Health Initiatives Director, is serving as point person for patient support needs in the state of Louisiana. She can be contacted at (985) 851-0989 or via e-mail at [ayron.corbitt@cancer.org](mailto:ayron.corbitt@cancer.org). You may also refer patients to 1-800-ACS-2345 or [www.cancer.org](http://www.cancer.org)

## **Medications**

St. Vincent DePaul is in the process of buying more medications, hiring more staff and will be opening 1 to 2 nights per week and also on Saturday or Sunday. (225)383-7450 –call for prescription to be filled or (225) 383-7837- Main number for St. Vincent DePaul.

## **Prescription Medications Needed**

The Louisiana Board of Pharmacy has received confirmation that emergency prescription needs will be taken care of for Hurricane Katrina evacuees without means to pay for their medications. Evacuees can go to any **Wal-Mart, CVS, Rite Aid, Walgreen's or Kroger's pharmacy in Louisiana or around the country** to have their emergency prescriptions filled at no cost (depending upon patient need). Give the pharmacy 24 hours to fill prescription, only for those who do not have insurance. Nurses and doctors who have authority to write prescriptions and are treating patients in special needs shelters as part of the recovery effort can send their patients' prescriptions to these pharmacies to be filled.

## **Mental Health:**

If you are a displaced resident of Louisiana and are in need of mental health medication, call (225) 922-2700.

**Capital Area Human Services District (CAHSD)**- sending mobile response teams to the shelters. concentrating on individuals with severe mental health problems.

Baton Rouge Mental Health Center located at 615 Government Street, Building 2, hours of operation: Monday – Friday 8:00 a.m. to 4:30 p.m. Monday evenings: 4:30 p.m. to 7:00 p.m. Call (225) 925-1906 for more information.

**Family Service-** (225) 924-0123 Counseling Services. Please call for more information.

## **WIC**

The Dept. of Health and Hospitals has established a hotline number for WIC recipients to call and find out how to obtain WIC at their current locations. Recipients can **call 1-800-251-BABY (2229)** for information on where they need to go for services.

The East Baton Rouge Parish Health Unit will be issuing vouchers for the New Orleans area people on a walk in clinic basis. Replacement vouchers can also be issued if they were lost during the storm. Prenatal (**ONLY Prenatal**) patients may also make WIC appointments with their proof of pregnancy, check stubs, picture id and proof of residency. No other appointments are available through the Health Units until further notice.

**WIC Clinics-** Call for times that WIC services will be provided.

**Kid Med South-** not accepting new WIC clients at this time.

**LSU Mid City-** accepting WIC clients.

**Capitol City Family Health Center-** accepting WIC clients.

**Southern University-** accepting WIC clients.

| FACILITY         | UNIT/CLINIC ADDRESS                | CITY/ZIP                | PHONE   | FAX   | SERVICES  | Serving Evacuees, Parish patients and other Parish Patients |
|------------------|------------------------------------|-------------------------|---|---|---|---|
| STD Clinic       | 1427 Main St.                      | Baton Rouge, 70802      | (225) 342-1799  | (225) 342-9886  | Giving results. Begin seeing patients 9/12/05   | No  |
| Ascension        | Personal Health<br>901 Catalpa St. | Donaldsonville, 70346   | (225) 474-2004  | (225) 474-2060  | WIC, Immunizations and Family Planning  | Yes   |
| East Baton Rouge | 353 N. 12th St.                    | Baton Rouge, 70802      | <b>Administration:</b> (225) 242-4928<br><b>Appointments:</b> (225) 242-4861<br><b>CSHS:</b> (225) 242-4890<br><b>Immunizations:</b> (225) 242-4862<br><b>Nursing:</b> (225) 242-4924<br><b>Sanitation:</b> (225) 242-4870<br><b>TB:</b> (225) 242-4916<br><b>Vital Records:</b> (225) 242-4864 | Administration: (225) 342-5821<br>CSHS: (225) 342-4707<br>Nursing: (225) 342-5193<br>Sanitation: (225) 342-5157<br>TB: (225) 342-8948 | WIC- Issuing vouchers for the New Orleans area people on a walk in clinic basis. Replacement vouchers can also be issued if they were lost during the storm. Prenatal <b>(ONLY Prenatal)</b> patients may also make WIC appointments with their proof of pregnancy, check stubs, picture id and proof of residency. No other appointments are available through the Health Units until further notice.<br>Immunizations | Evacuees and Prenatal clients                               |
| East Feliciana   | 12080 Marston St.                  | Clinton, 70722          | (225) 683-8551  | (225) 683-3788  | WIC- some, need to call   | Yes   |
| Iberville        | 58300 Meriam St.                   | Plaquemine, 70764       | (225) 687-9021  | (225) 687-5275  | WIC and Immunizations   | Yes   |
| Pointe Coupee    | 282 B Hospital Rd.                 | New Roads, 70760        | (225) 638-7320  | (225) 638-3022  | WIC and limited Immunizations   | Yes   |
| West Baton Rouge | 685 Louisiana Ave.                 | Port Allen, 70767       | (225) 342-7525  | (225) 383-3552  | WIC and Immunizations   | Yes   |
| West Feliciana   | 5154 Burnett Rd.<br>P. O. Box 1928 | St. Francisville, 70775 | (225) 635-3644  | (225) 635-2167  | WIC   | Yes   |

| FACILITY          | UNIT/CLINIC ADDRESS               | CITY/ZIP           | PHONE  | FAX  | SERVICES   | Serving Evacuees, P<br>and other Parish |
|-------------------|-----------------------------------|--------------------|--|--|--|---|
| <b>Livingston</b> | 20140 Iowa St.<br>P. O. Box 365   | Livingston, 70754  | (225) 686-7017   | (225) 686-1782   | WIC, Immunizations and Family Planning   | Yes                                     |
| <b>St. Helena</b> | N. Second St.<br>P. O. Box 428    | Greensburg, 70441  | (225) 222-6178   | (225) 222-6466   | WIC, Immunizations and Family Planning<br>Unable to process labs but doing presumptive treatment |   |
| <b>Tangipahoa</b> | 330 West Oak St.<br>P. O. Box 278 | Amite, 70422       | (985) 748-2020   | (985) 748-2029   | WIC, Immunizations and Family Planning   | Yes                                     |
|                   | 15481 W. Club Delux Rd.           | Hammond, 70403     | <b>Administration:</b><br>(985) 543-4165<br><b>CSHS:</b><br>(985) 543-4165 | <b>Administration:</b><br>(985) 543-4171<br><b>CSHS:</b><br>(985) 543-4171 | WIC, Immunizations and Family Planning   | Yes                                     |
| <b>Washington</b> | 1104 Bene St.<br>P. O. Box 524    | Franklinton, 70438 | (985) 839-5646   | (985) 568-6691   | WIC, Immunizations and Family Planning   | Yes                                     |
|                   | 626 Carolina Ave                  | Bogalusa, 70427    | (985) 732-6615   | (985) 732-6621   | No answer  | No Answer                               |

| FACILITY                           | UNIT/CLINIC ADDRESS                              | CITY/ZIP            | PHONE   | FAX            | Services  | Serving Evacuees, Parish patients and other Parish Patients |
|------------------------------------|--|---------------------|---|----------------|-----------|---|
| Metropolitan <b>CSHS</b> Office    | 200 Henry Clay Ave., Rm. 214                     | New Orleans, 70118  | (504) 896-1340  | (504) 896-1360 | No answer |   |
| Metropolitan <b>STD</b> Clinic     | 517 N. Rampart St.                               | New Orleans, 70112  | (504) 565-7700  | (504) 599-1054 | No answer |   |
| Metropolitan <b>TB</b> Clinic      | 1532 Tulane Ave., 6th floor, Center              | New Orleans, 70112  | (504) 568-8839  | (504) 568-8890 | No answer |   |
| <b>Jefferson</b>                   | 111 N. Causeway Blvd.                            | Metairie, 70001     | (504) 838-5100  | (504) 838-5104 | No answer |   |
|                                    | 1855 Ames Blvd. P.O. Box 458                     | Marrero, 70072      | (504) 349-8802  | (504) 349-8817 | No answer |   |
| <b>Orleans Family Planning</b>     | 3306 Tulane Ave. 1st Floor                       | New Orleans, 70119  | (504) 826-2571  | (504) 826-2570 | No answer |   |
| <b>Orleans Sanitarian</b>          | 1440 Canal St., Ste. 1700                        | New Orleans, 70112  | (504) 568-7970  | (504) 568-7974 | No answer |   |
| <b>Orleans (City Health Dept.)</b> | Room 8E18 City Hall, Civic Ctr. 1300 Perdido St. | New Orleans, 70112  | (504) 565-6900  |                | No answer |   |
| <b>Plaquemines</b>                 | 3706 Main St.                                    | Belle Chasse, 70037 | (504) 394-3510  | (504) 393-0437 | No answer |   |
| <b>St. Bernard</b>                 | 2712 Palmisano Blvd. Bldg. C                     | Chalmette, 70043    | (504) 278-7410<br>Dial "211" to reach the sanitarian. | (504) 278-7324 | No answer |   |

## **WIC Program (TEXAS)**

Qualifying residents of **Louisiana, Mississippi and Alabama** forced to relocate to Texas by Hurricane Katrina will be eligible to receive WIC benefits in Texas, according to Texas Dept. of State Health Services (DSHS). Refugees who had WIC benefits in those states, and other qualifying Katrina refugees who want to begin receiving WIC benefits, can contact the nearest local WIC clinic or call Texas WIC Program at 1-800-942-3678 for local WIC clinic locations. There are some 700 local WIC clinics in Texas. Officials are working on ways to serve WIC-eligible refugees housed in large shelters and unable to get to a local WIC clinic to register. WIC clients are issued an identity card and vouchers by local WIC clinics. The vouchers are redeemable for certain food items. Food packages vary depending on client category, but include infant formula, milk, cheese, cereal, juice, eggs, peanut butter and beans. **DSHS also announced that stores that accept WIC in Texas may accept vouchers previously issued in Louisiana or Alabama to WIC clients who have evacuated to Texas.**

## **Social Security checks**

Checks for New Orleans ZIP Codes will be available for pickup at the following distribution sites:

1. **Sunday & Monday**

The Gonzales Post Office, 1706 S. Burnside Ave (70737), September 4th & 5th from 8 am to 5 pm.

2. **Tuesday and Wednesday**

The Baton Rouge Downtown Station, 750 Florida Blvd. (70802), Sept. 6<sup>th</sup> & 7th from 8 am to 5 pm.

Beginning Thursday, Sept. 8th, unclaimed checks will be forwarded, if a forwarding address is on file. Checks that cannot be forwarded will be returned to the SSA. Postal employees will be requesting identification.

## **Mail**

The Postal Service wants to re-connect displaced and evacuated Hurricane Katrina victims with their mail. The Postal Service is asking customers unable to receive delivery at their permanent address to file a change of address. The quickest and easiest method is **Electronically**. An **Online Emergency Change of Address** Web page has been established to assist Katrina victims at <https://moversguide.usps.com/mgservice/ECOA>. Customers who can, should utilize the Postal Service's Internet or Telephone Change of Address option. It is quick, convenient, secure, and will start the process of redirecting mail to your **new address within 24 hours**. Electronic change of addresses can be filed online at **usps.com** or call 1-800-ASK-USPS (1-800-275-8777). Hurricane victims in areas without telephone service or internet access should go to the nearest post office, complete a change-of-address and submit it to a postal clerk or mail it — it's postage free.

Mail Service: The following zip codes have mail services suspended until further notice:

369 396 393 700 706 394 701 707 395 704

## **Birth Certificates**

The Department of Health and Hospitals is offering no-cost birth cards (small versions of birth certificates) to evacuees and their children. Birth cards can be obtained from Parish Health Units in the following regions: East Baton Rouge, Lafayette, Lake Charles, Alexandria, Shreveport and Monroe.

**East Baton Rouge Parish Health Unit located at 353 North 12<sup>th</sup> St., Baton Rouge, LA (225) 242-4861.**

**Vital Records** - Vital Records are issuing copies of birth records at no charge to those individuals devastated by Hurricane Katrina. They will work with each person to ensure that they have what is needed to obtain a driver's license and/or identification card when our department cannot determine identity thru photo retrieve. Please call 225-763-5748.



## **Immunizations**

Louisiana has temporarily waived the requirement for parents to present their children's immunization records to enroll them in schools. The Dept. of Health and Hospitals-Office of Public Health is using its internal LINKS system to track immunization records and will share that information with the appropriate education officials.

## **Information:**

Red Cross - 1(866)-GET-INFO (438-4636)

Prescriptions BR Mental Health Center (225) 925-1906

Emergency Medical Services for Children (Evacuees Only) at LSU (PMAC) - Triage # (225) 219-0823

To Register Kids for school: 1-877-453-2721 or (225) 226-3762

Displaced Teachers 1-877- 453-2721

Dept of Social Services for emergency food stamps: (225) 922-3000, (225) 219-1500, (225) 342-9111

Salvation Army - Victims Needing Assistance: 1-888-363-2769 or [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Louisiana Hotel Information 1-800-99-GUMBO

The 211 Communications System will assist citizens in need of shelter information. Calls from New Orleans are being diverted to Monroe. Cell phone users should call (800) 749-COPE or 749-2673.

## **Housing:**

- Low Income Housing- call 1-888-297-8675

HUD – call to action- 5,600 empty units

- 1,000 units in Detroit and Philadelphia
- 885 (with a maximum of 1,500) units in Chicago
- 1,000 units in Pennsylvania
- 3,000 units in Miami

- Harris County Housing Authority has secured more than 500 Houston-area apartments for Evacuees who currently receive HUD section 8 housing benefits in New Orleans, LA. Those who meet criteria can qualify for the housing by visiting the Housing Authority's office at 8410 Lantern Point, 8 a.m. – noon, Monday-Friday for those 55 and older; and 1-5 p.m. Monday-Friday for all others. For information, call (713) 578-2150.
- Hurricane Katrina has left hundreds of thousands of people homeless. But thousands of people throughout **TEXAS** are stepping up to offer free shelter to those in need [www.hurricanehousing.org](http://www.hurricanehousing.org) .
- Housing is available in Louisiana and the 7 surrounding states. Rental property and property for sale is listed on the following website: [www.hurricanehousing.net](http://www.hurricanehousing.net) .
- The Miracle Place Church and the Healing Place Church are joining up to provide housing in Texas and California for displaced residents affected by the hurricane.
- Log onto [www.craigslist.com](http://www.craigslist.com) for list of housing in Texas.

## **COMPLETED ACTIONS:**

- All HUD operations performed out of the New Orleans, LA Field Office have been devolved to the Fort Worth, TX Regional Office.
- HUD has established a toll-free number (866) 641-8102 for the public to get information on housing needs.
- The Office of Housing published, on August 31, 2005, a mortgagee letter reminding lenders of the 203(h) disaster program and encouraging servicers to delay foreclosure in counties declared federal disaster areas and to consider hurricane damage in the context of any requests for loss mitigation assistance.
- Ginnie Mae published, on August 31, 2005, a letter to all issuers of Ginnie Mae Mortgage Backed Securities (MBS) identifying the various forms of forbearance, including:
  - Assistance in making payment to MBS investors where homeowners are unable to make payment.
  - Delinquent loans in affected areas are not included in delinquency statistics used in risk monitoring.

## **PENDING ACTIONS:**

- HUD will make available programs for damaged or destroyed properties. HUD's Section 203(k) loan program enables homebuyers and homeowners who have lost their homes to finance both the purchase and/or refinancing of a house and the cost of its rehabilitation through a single mortgage. It also allows homeowners who have damaged houses to finance the rehabilitation of their existing single-family home. This program encourages lenders to make mortgages available to borrowers who would not otherwise qualify for conventional loans on affordable terms and to residents of disadvantaged neighborhoods.
- HUD will identify vacant multi-family housing, public housing units, and HUD-owned homes in a 500-mile radius of the affected areas that could be used as temporary housing.
- CDBG, HOME, and ESG grantees may reprogram previously awarded grants to redirect their focus to disaster recovery activities but grantees MUST request the reprogram from HUD.
- There are currently 500 Real Estate Owned (REO) properties in Louisiana, Mississippi, and Alabama that could potentially be used as temporary housing pending damage assessment.
- Public Housing Capital Fund Reserve for Emergencies and Natural Disasters granted to Public Housing Agencies on a first come, first serve basis - must be obligated by the end of FY'05 (\$29 million available).
- Disaster voucher assistance for any family rendered homeless (\$200 million available with authority from Congress).
- Vouchers for replacement units for displaced public housing families or displaced residents living in other HUD multifamily projects (\$50 million available).
- Indian Community Development Block Grant funding (up to \$300,000 per grantee) for disaster relief for Indian housing and Tribal areas.

## **HUD Assistance for Disaster Recovery**

HUD offers disaster relief and recovery assistance.

Mortgage Assistance from HUD's Federal Housing Administration (FHA)

Family Road of Greater Baton Rouge, (225) 201-8888 10

Sept. 15, 2005

For a Presidentially declared disaster, FHA activates a Mortgagee Letter, "Single Family Loan Production and Servicing - Special Program, Underwriting, and Servicing Policies to Assist Victims of Presidentially-Declared Major Disaster Areas" which:

- Makes available mortgage insurance for disaster victims under the Section 203(h) special mortgage insurance program. This program provides 100 percent financing, with no down payment requirement, for individuals and families whose homes were destroyed or substantially damaged.
- Makes available Section 203(k) rehabilitation mortgages regardless of the age of the property (waiving the one-year requirement).
- Allows mortgagors whose homes are completely destroyed to qualify for a new FHA-insured mortgage loan without consideration of the existing mortgage payments. This allows a higher loan to value ratio and allows the home owner to begin the mortgage application process while insurance settlements are being processed. The mortgagor must satisfy existing debt prior to approval of any new mortgage debt. Disaster victims with Secretary-held properties may be eligible for new FHA-insured mortgages.
- Extends the time for lenders on submission of closed loans from 60 days to 90 days after the date of closing.
- Places a 90-day moratorium on foreclosures (both initiation of foreclosures and foreclosures in process) for properties directly affected by the disaster.
- HUD "strongly recommends" servicing actions for homeowners whose properties were directly affected by the disaster. This includes such actions as: special forbearance, mortgage modification, refinancing, and waiver of late charges. Copies of Mortgagee Letters are available through HUD's web site.

Assistance from the Government National Mortgage Association (GNMA or Ginnie Mae)

For a Presidentially declared disaster, Ginnie Mae issues an All Participant Memorandum, "*Forbearance and Buyout Authorization for Loans in Areas Declared a Disaster by President...*", which:

- Encourages all single-family, manufactured housing, and multifamily Ginnie Mae issuers to provide as much forbearance as possible to mortgagors in areas receiving a Presidential disaster declaration; and
- Authorizes issuers of Ginnie Mae pools containing loans on properties damaged by the Presidentially declared disaster to buy loans out of the pools for the remaining principal balance of each loan, regardless of whether the loans are delinquent before such repurchase. This new authority should assist homeowners, whose homes have been directly damaged by the storms and tornadoes, avoid becoming delinquent on their loan payments which can lead to default and foreclosure. Issuers must request written permission to buy such loans out of existing pools.
- Copies of All Participant Memoranda are available through HUD's web site or at Ginnie Mae.

### **Assistance for Public and Indian Housing**

Public housing authorities may reprogram Comprehensive Grant Program (Comp Grant) or older modernization programs' funds to address damage to public housing property caused by the disaster. HUD will expedite requests for reprogramming from smaller public housing authorities which receive Comprehensive Improvement Assistance Program (CIAP) funds.

For disaster recovery costs not covered by insurance or other Federal assistance (e.g., the Federal Emergency Management Agency's public assistance program), public housing authorities may contact the local HUD public housing office to request funds from the Reserve for Emergencies and Disasters.

## **Community Development and Housing Assistance through Cities, Counties and States**

Grantees (metropolitan cities, urban counties and states) may request that awarding of annual Community Development Block Grant (CDBG) and HOME Investment Partnerships (HOME) funds be expedited or that program year start dates be moved up. Grantees may reprogram funds for disaster recovery activities. HUD may provide statutory (for Presidentially declared disasters) and regulatory waivers in the CDBG and HOME programs to increase the flexibility and the effectiveness of using funds for disaster recovery.

## **HIV/AIDS Assistance:**

If you are an evacuee from an area affected by Katrina and would like more information about HIV Services in the Baton Rouge area, contact Baton Rouge AIDS Society at (225) 923- AIDS (2437), Family Service (225) 927-9810 or Volunteers of America (225) 922-3900.

Case management services in Region II provided by Family Service (25) 927-9810 and Volunteers of America (225) 922-3900. Both agencies provide case management and direct services, including medications, transportation, housing assistance and mental health/substance abuse counseling.

Prevention services- In addition to Family Service and Volunteers of America, Metro Health and Baton Rouge AIDS Society provides counseling and testing. Family Service has staff who speak Spanish and Thai.

## **Shelters:**

If you are seeking shelter you need to call individual parish offices of emergency preparation to get a list of shelters. The phone number for the Louisiana Office of Emergency Preparedness: (225) 925-7500.

### **RED CROSS SHELTERS**

Addis VFW  
Bethany World Prayer Center off Reiger Road  
Chapel on the Campus on Dalrymple Drive  
Denham Springs Junior High School  
Faith Baptist Church in Baker  
Goodwood Boulevard Church of Christ, Goodwood at Sharp

### **INDEPENDENT SHELTERS:**

Istrouma Baptist Church, I-12 at Airline  
Port Allen Community Center

### **SPECIAL NEED SHELTERS (updated as of August 31, 2005):**

LSU FIELDHOUSE  
PMAC

### **NEW SHELTERS THAT HAVE JUST OPENED:**

Denham Springs High School and Northpark (in Denham).

### **SHELTER FOR PREGNANT WOMEN:**

University Presbyterian Church is providing shelter for pregnant women, newly delivered moms, their infants, and their families. University Presbyterian is located at 3240 Dalrymple Drive. Please call prior to sending families or traveling to University Presbyterian in order to determine availability of space. (225) 383-0345.

### **SHELTER FOR CHILDREN:**

Homeless shelter for children age 10-17 years old, call (225) 343-6300

## **SHELTERS THAT ARE FULL**

Addis VFW.  
Baton Rouge River Center  
Port Allen and Addis community centers  
Shelters in West Baton Rouge Parish  
Southern University

## **Hot Meal**

St. Vincent DePaul serves a hot lunch **EVERYDAY** from 11:30 am to 1:00 pm at St. Vincent DePaul Dining Hall – 220 St. Vincent DePaul Drive.

## **OFFICE OF EMERGENCY PREPAREDNESS (OEP) / PARISHES**

Ascension OEP (225) 622-8630  
Livingston (225) 686-3066  
WBR (225) 346-1577  
St. Tammany (985) 898-2359  
Tangipahoa (985) 748-9602  
West Feliciana (225) 635-6428

## **SHELTER FOR PETS**

Most shelters are not able to take pets. To help with this crisis, the animal control center and a few dedicated volunteers have established a pet evacuation shelter at Parker Coliseum on the LSU campus. They have many needs:

- 1) Volunteers to assist
  - 2) Pet supplies of all kinds - Litter, litter buckets, pooper scoopers, food, containers for food and water (1 gal ice cream buckets, for example), pet cages, pet travel cases, leashes, plastic bags to help waste disposal, newspapers, any boxes that can be used as litter trays, pet toys.
- Take your contributions directly to the Parker Coliseum at LSU - that is the large buildings used for rodeos on Highland Road at the south end of Campus.

## **UNIVERSITY/ COLLEGE INFORMATION:**

The college will assist students, faculty, and staff from Delgado, Nunez and technical college – New Orleans as well as other 4-year students throughout the southern region.  
Special registration will begin Sunday, September 4, 2005 at the Bienvenue Student Center. The college is located on the main campus at 5310 Florida Boulevard, Baton Rouge, LA.

## **Registration Schedule for Displaced Students**

|   |                       |
|---|-----------------------|
| Sunday, Sept. 4, 2005   | 9:00 a.m. – 3:00 p.m. |
| Monday, Sept. 5, 2005   | 9:00 a.m. – 3:00 p.m. |
| Tuesday, Sept. 6, 2005  | 8:00 a.m. – 7:00 p.m. |
| Wednesday, Sept. 7, 2005  | 8:00 a.m. – 7:00 p.m. |
| Thursday, Sept. 8, 2005   | 8:00 a.m. – 7:00 p.m. |
| Friday, Sept. 9, 2005   | 8:00 a.m. – 7:00 p.m. |
| Saturday, Sept. 10, 2005  | 9:00 a.m. – 3:00 p.m. |
| Sunday, Sept. 11, 2005  | 9:00 a.m. – 3:00 p.m. |
| Regular Office Hours will resume beginning<br>Monday, September 12, 2005<br>Monday – Thursday 8:00 a.m. – 7:00 p.m.<br>Friday 8:00 a.m. – 5:00 p.m. |                       |

## **Southern University opens enrollment to displaced students**

BATON ROUGE, LA. — Southern University is opening its doors to help bring comfort and relief to college students from Louisiana who were affected by Hurricane Katrina. SU will extend enrollment as a visiting student for the fall 2005 semester, to any student currently enrolled at any one of the institutions affected by the hurricane.

The University will hold convocation for displaced students Wednesday, September 14 at 1 p.m. in the auditorium of W. W. Stewart Hall. Students from any of the affected institutions will be provided with counseling, advisement and general information by the University staff of the Division of Enrollment Management.

Starting Tuesday, September 13, operating hours for displaced students to enroll is 8:30 a.m. to 4:30 p.m., in the auditorium of W. W. Stewart Hall. Interested students can also call (225) 771-4361 or (225) 771-4362 for further information.

Due to the closing of classes caused by Hurricane Katrina Southern University has extended registration for currently enrolled students to Friday, September 16.

## **Information for hurricane-displaced students applying at LSU**

For those new, hurricane-displaced students who have gone through the admissions process in 110 Thomas Boyd Hall, but have not yet completed registration for classes in Pleasant Hall:

- **For students who completed the admissions process after 10 a.m. on Friday, September 2**, the Registration Center in Pleasant Hall will be open on Monday, September 5 from 8:30 a.m.-4:30 p.m.
- **Students who have already begun the application process at LSU, but have not reported in person to the Office of Undergraduate Admissions must complete the application process.** University staff will be available Monday, September 5, 2005, 10 a.m.-4:30 p.m. in Pleasant Hall to assist you in completing the admission and registration process.
- **Students who have not yet started the application process**, have until September 9 to go to the Office of Undergraduate Admissions at 110 Thomas Boyd Hall. The Admissions office will open at 8 a.m. on Tuesday, September 6, 2005.
- **Graduate students who have been displaced by Hurricane Katrina** should report to room 114 David Boyd Hall beginning Tuesday, September 6, 2005 at 8:00 a.m. The Graduate School will assist these students in admissions processes and appropriate departmental personnel to schedule classes. Call Graduate School staff at (225) 578-1641 with any questions.

## **St. Vincent DePaul**

### **Clothing**

If anyone needs clothing (must be evacuee) they can go to St. Vincent DePaul Thrift Store at 2655 Plank Road and receive clothing. They must have ID or some document showing they are from an area affected by the hurricane.

### **Personal Care Items**

St. Vincent DePaul is also providing some personal care items.

For More information on services offered by St. Vincent DePaul can call Michael Acaldo at 383-7837.

## **EBRP School System:**

4,500 displaced students have registered, 1,100 students have been processed. To register a child go to your nearest school or go to [www.ebrschools.org](http://www.ebrschools.org) .

## **Uniforms**

St. Vincent DePaul will provide uniforms for all children that are registering for school as a result of the hurricane. When the child is registered the guidance counselor will get the sizes needed and contact St. Vincent DePaul. St. Vincent DePaul will fill the order and return the uniforms to the guidance counselor for distribution to the student. Uniforms will be provided to children in the 12 civil parish areas. The children will not be required to wear uniforms for the first few days of school.

## **Rape Crisis Hotline:**

If you know anyone who has reported being raped please call the 24 hour crisis hotline- (225) 383-7273

## **United Way:**

211- Information number to call if calling in the 225 area code for assistance, volunteer opportunities and donations.

Outside of 225 area code, call 1-877-923-2114.

Katrina Command Center- call (225) 382-3386

## **Legal Assistance:**

Victims of Hurricane Katrina needing legal assistance- call the Legal Assistance Hotline at 1-800-310-7029.